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A-ALL PEST TERMITE EXTERMINATORS, INC.  
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# The Party Animal News



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## What Can be said about 2020

If I was writing these newsletters during the aftermath of 9-11, I would've had difficulty grasping for the right words to use. So that was one excuse for delaying the 2020 newsletters. We were considered an essential business, so there were multiple worries for each technician working in the field, not only protecting them but our customers as well. Then one week before Memorial Day, I was finishing a squirrel job two stories up a ladder at a home in Mesquite and as I was descending the ladder it shifted enough that it threw me to the ground and I broke my right wrist, left thumb and two ribs on the right side. So, compounding the burden of 2020 were my surgery, recuperation, physical therapy and slow attempt to get back to work. Ann kept things going so that we could meet as many requests and services needed in the field as possible. Tony returned early from his vacation so jobs weren't missed. Ann (a licensed technician) started doing some jobs in the field in the evenings and weekends, so many Saturdays have been work days for her. We realize we are very fortunate being able to work because so many business owners across the spectrum have not been as lucky during this pandemic.

A small slice of my customers know that I had a fall and many have agreed that I was lucky it was not worse. As my son Patrick was rushing to the location of the fall and Ann was heading there after a heart stopping call from him, I cannot imagine what they were thinking. I believe that point of time for them, and even me, could encapsulate this pandemic stress on everyone. I was on the ground with a bag of ice on my hands from my customer thinking this was it (my life's going to change) and they were thinking how bad is this injury as they drove separately to the location. The mental challenge of the experience was taking one hour at a time, one day at a time and so forth.

Many years ago I was doing a job in Richardson for rats and was talking to the homeowner at the table when his wife walked through and acted like she knew me. I meet so many people that I thought maybe we had previously met, but her husband told me afterwards that every morning she wakes up basically starting a new mental understanding of that day. That is why she thought she knew me. I believe a surgery to the brain because of a tumor might have contributed to the problem. Since our office is close to the area of this home, Ann and I sometimes visit the Corner Bakery at Campbell and Coit. One day we saw this lady sitting outside with her caregiver and when a teenage girl passed by this lady just starting talking kindly to her. I believe in some way this was a blessing given to the strangers around her. It was an example that when we start things over we definitely have a better attitude. When introduced to her originally she thought of me as her friend and to her everyone was her friend. A few years later I went back to the home and she had passed away. I told her husband how sweet she was to the teenage girl and he thanked me for the story and for remembering her.

My fall could have been worse and this pandemic could be worse. We at A-All have been busy this year with so many at home seeing issues that might normally have escaped notice. We are grateful for all of you. Our response times have not been as fast as they have been in the past due to the increased requests and we appreciate your patience. My employees have stuck it out, working carefully the entire year in the field and we have given everyone hazardous pay during this pandemic to show our appreciation for their efforts and commitment to helping all of you. I hope next year things will get better, but in the meantime I want to let you know that **we are going to give everyone a well deserved break and will be closed Thanksgiving week and the week between Christmas and New Years.** So please plan any appointments around these dates and **schedule appointments early for holiday service** to ensure you get the time you want.

### Pest of the Quarter:

#### Carpet Beetle



- No 1. Fabric Pest in U.S.A.
- Store items clean. Carpet beetles need stains to digest wools
- Adult beetles feed on pollens so do not bring flowers in from gardens
- Thorough vacuuming is important to prevent infestation. Clean edges of oriental carpets. Definitely have carpets professionally cleaned at least once a year.

There is a movie called "50 First Dates" starring Adam Sandler and Drew Barrymore, who plays Lucy, a woman with a brain injury from an accident. She wakes up everyday to the same day orchestrated by her dad and brother. Because the reality of learning about her injury everyday is too much for her in the beginning of the movie, the dad and brother reconstruct the good day before the injury everyday. They have a birthday party for her, watch the same football game, put out that days paper and let her paint the garage wall, which they repaint blank each night. This pandemic is not much of a life for many people and we may have to be brave and take one day at a time and then a week and then move on. - David

**We will be closed the week of Thanksgiving and the week between Christmas and New Years. We will not be providing services those weeks so please plan ahead if you need anything!**

**We VALUE our customers!**

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A RARE picture....David relaxing! =)

**A-ALL WILL BE CLOSED the Week of Thanksgiving  
AND the week between Christmas and New Years!!**

**PLEASE NOTE that A-All Pest Control WILL  
BE CLOSED near the Holidays this year !!!**

We need a break. My friend Emile Pappas had a one man pest control company, and every year he took off in August to spend a month in Greece with his family. He gave his customers notice and even though they could call a recommended friend of Emiles who owned a company they just waited for Emile to return. He worked in pest control until he was 87. I learned a lot from Emile, and we need this recharging. Maybe I can last until 87.

PLEASE schedule any service needs prior to these vacations as far in advance as possible as we might otherwise be booked for service at the time you desire and don't want to disappoint you.



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